

PARTICIPANT TRACKING SYSTEM:

CSBG/NDA & Fatherhood Dashboard Navigation Guide

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DYCD Connect Dashboards

DYCD Connect is a database used to track participants and evaluate provider performance. This data can be accessed by all team members on a workscope by directly navigating to sections of interest within the workscope or broadly through the use of System and Personal Dashboards. A DYCD Connect Dashboard is a visualization tool that gathers data of interest in components or sections of a page. Note that the Dashboards available may vary based on your Program Type and User Role.



Existing System Dashboards

Currently, there are three System Dashboards that were created by the DYCD IT teams for all providers. They are DYCD Announcements, CBO Dashboard and CBO PTS Dashboard.



DYCD Announcements displays data regarding Fiscal Year updates, useful program information, upcoming events and training dates. We recommend all programs set this dashboard as the default and check it frequently. You may do so by clicking on "SET AS DEFAULT" at the top of the page.



The CBO Dashboard focuses on showing a broad assortment of workscope data from both the Participant Tracking System and the Evaluation and Monitoring System.

| NYC Department of Youth & Community Development CONNECT | Main Menu 🗸 | Dashboards > | | ې | > ⊙ + | 7 0 | ? |
|---|---------------------|--|---------------------------|---------------|-------------------------|-----------------|------------|
| ©savelas ∎new 1+ @refreshall CBO Dashboard + | | There are six components where data is presented on this dashboard |) | | | | |
| My Current Evaluations (CBO) 🗸 | Search Results 🛛 🖌 | | | == | Recent Submitted or U | Jnlock V | + 🗉 |
| Evaluation by Overall Rating | Search for records | × | | | Search for records | | ۶. |
| 1 200 | Workscope Status | Workscope Name | Contract C. | Provider | Report St Inc | ident Code PN | 1 Acknowle |
| Ē 1,000- | Released | 776202-Adolescent Literacy-7/1/2019-6/30/2020 | 776202 | CBO1 | No Incident Report reco | rds found. | |
| 94 19 19 19 | Released | 776202-Adult Literacy - ABE/HSE-7/1/2019-6/30/ | 2020 776202 | CB01 | | | |
| <u>ل</u> 600 - | Released | 776202-Adult Literacy - BENL/ESOL-7/1/2019-6/3 | 0/2020 776202 | CB01 | | | |
| 400 255 280 200 135 ¹⁸⁰ | Released | 776202-Adult Literacy - NDA (ABE/HSE/Spanish H | HSE) 776202 | CB01 | | | |
| | Released | 776202-ESL Civics-7/1/2019-6/30/2020 | 776202 | CB01 | | | |
| blank) v Sta e Sta in dar in dar in dar | Released | 776202-NDA Immigrant Services-7/1/2019-6/30/2 | 2020 776202 | CB01 | | | |
| - Below Abov States tets States ve States | Draft | 776202-Young Adult Literacy Program (YALP)-7/ | 1/201 776202 | CB01 | | | |
| Far Beld Abo | Submitted | 766600A-Adult Literacy - BENL/ESOL-7/1/2017-6/ | /30/2 766600A . | Agudath Israe | | | |
| Overall Rating | 4 | | | - + | 4 | | |
| Vou may click here to change | | | | | | | |
| My Open CAPs (CBO) | a component | CBO) Y | | + = | SAPs Requiring Respon | nse (CB 🗵 | + 0 |
| Search for records | | Q | | _ | Search for records | | |
| Evaluation Status | Evaluation Name | Evaluation Dat Overall Rating Con | ntract (Wor Program Site | ie 🔨 | Evaluation Na | Evaluation Dat | # of SAPs |
| EVL-036899 Approved & Sent to CBO | Incident Evaluation | 4/1//2020 22694 | IR Test Site for Tr | raining | Training Eval 2 | 4/8/2020 | |
| EVL-036862 Pending Meeting | Training Eval 2 | 4/8/2020 12482 | R Test Program | | Training Eval 2 | 4/8/2020 | |
| EVL-036871 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 22832 | R Test Program : | Site | Test Eval for CB | 12/2/2019 | |
| EVL-036869 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 68208 | R Test Program 3 | Site | Test Eval for CB | 12/2/2019 | |
| EVL-036866 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 42590 | IR Test Program 3 | Site | Test Eval for CB | 12/2/2019 | |
| EVL-036865 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 28340 | IR Test Program 3 | Site | Test Eval for CB | 12/2/2019 | |
| EVL-036863 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 28652 | R Test Program 3 | Site | Test Eval for CB | 12/2/2019 | |
| EVL-036860 Sent to DYCD | Training Eval 2 | 4/8/2020 Far Below Standard 32574 | IR Test Program : | Site | Test Eval for CB | 12/2/2019 | |

The CBO PTS Dashboard provides an overview of registrations in workscopes on the Participant Tracking System.





Navigation Bar

The Navigation Bar appears at the top of every page on DYCD Connect. It enables you to quickly view data for Workscopes, Reports, Intakes, Evaluations, etc. It will show data from all workscopes connected to your account.



The options here can enable Provider Admins to view Evaluations after site visits for multiple programs or to run reports on a workscope to evaluate site performance.



Additionally, the Training section contains links to resources to assist users in completing all tasks on DYCD Connect.



DYCD Connect Help Center

If you have any questions or concerns, please submit a ticket or help request to the DYCD Connect Help Center. You may navigate to the Help Center directly from the banner at the top of DYCD Connect by clicking on the question mark as shown below.



Alternatively, you may submit a ticket through the <u>Help Center</u> on the DYCD Connect homepage.

| DYCD RESOURCE CENTER | DYCD HELP CENTER | | | | |
|--|--|---|--|--|--|
| DYCD Connect is the main resource center to help organizations communicate and coordinate with the communities they serve. | The DYCD help center is where you can find resources to help with the technical and operational issues you may come across. Here you can contact DYCD support directly or look into additonal resources and guides that can help you move forward with your tasks. | | | | |
| | å first name Enter your first name | Last name | | | |
| DYCD WEBSITE View DYCD's public website for information about our funded | C phone Enter your phone number | Enter your e-mail address | | | |
| | e organization Select an Organization | | | | |
| CAPACITY BUILDING DYCD invests in building the capacity of nonprofit organizations as a strategy to help ensure that youth and families receive hist-purices | program area Select a Program Area I am a DYCD employee | Program type Select a Program Type | | | |
| ramines receive high-quality services. | Select if you need operational or technical help: | | | | |
| HELP CENTER Having trouble? Send a message to our support team through the Help Center. | NEED TECHNICAL ASSISTANCE? If you are having a technical issue related to logging in, accessing your services, or experiencing a bug, contact the technical held desk | NEED OPERATIONAL ASSISTANCE? Having trouble performing your existing operations using the new systems and tools within DYCD connect? Get in touch with a program specialist | | | |
| F.A.Q Read Frequently Asked Questions to learn more about DYCD Connect. | Detailed Description: | | | | |
| | Enter a detailed description | | | | |

